



**KIA ORA**

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# The Contents

Welcome to the Villa	05
About the Area	06
Quick Facts	07
About Bali Life	11
The Dos & Don'ts	13
General Information	15
Loss & Damages	15
Get in Contact	15
TV	15
Air Conditioning	15
Swimming Pool	15
Emergency	15
Safety Box	17
Courtesy Note	17
House Intendance	17
Laundry Services	18
	19
Protect Bali	19
Breakfast, Lunch and Dinner	21
Restaurants & Places	21
Taxi	21
Service	22
Things To Do	
What If It's Raining	







# Welcome to Villa Kia Ora!

## Dear Guest,

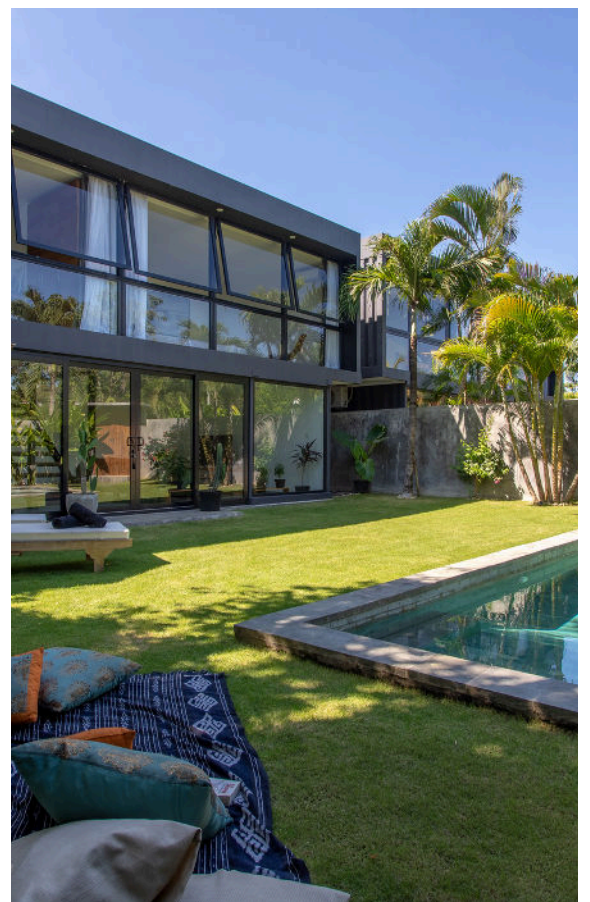
Welcome to Villa Kia Ora! We're happy that you've made the journey all the way to our wonderful Island of Bali. Now, let's get to helping you enjoy your stay!

Kick off your shoes, put on your swimsuit and relax. Your manager Kia will be your discreet guardian angel for the duration of your stay. We are delighted that you've decided to stay with us. Experience unforgettable moments during your stay, from walks along the beach to breathtaking sunsets. We hope that you'll feel at home, be it a few nights or even months with us!

Be sure to take a look at our villa guide below for our favorite eats around town, the house rules, and some other important information to make the best out of your time with us.

If you need to reach us, in case of an emergency or if you have any questions or concerns, all contact details can be found in this guide as well. Finally, enjoy your stay and we hope that you will join us again in the future!

Best Regards,  
Alfred in Bali







Pin Location

Google Guide



Villa Kia Ora  
Jl. Amerta Sari, Pecatu  
Kec. Kuta Selatan, Bali  
80361







# About The Area

## BUKIT, BALI

Discover the Bukit, Bali's captivating retreat perched on rugged limestone cliffs on Bali's southwestern tip. Unwind on pristine beaches with crystal clear water and embrace the panoramic ocean views while observing the world-class surf. Witness the breathtaking sunsets over the Indian Ocean, which can be enjoyed from iconic viewpoints such as the ancient Uluwatu Temple. The laid-back atmosphere of the Bukit extends to its charming beach bars and cafes, where travelers can relax.

Let the countless number of beach clubs keep you busy as you enjoy the famous *El Kabron*, *Single Fins* or *Savaya* for a day of infinity pools, refreshing drinks and good beats. Additionally, explore the hidden caves and secluded beaches along the coastline for an unforgettable beach experience. No matter your level, find some of Bali's most famous surf spots, such as dreamland, Padang Padang and Bingin beach. Whether you're seeking adventure or relaxation, Uluwatu offers a truly unforgettable experience.









## Quick Facts

Villa Manager

Kia +62 82145549070

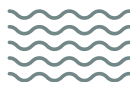
WiFi

Login : Kia Ora

Password : KiaOra!Alfred



PRIVATE  
VILLA



PRIVATE  
POOL



PREMIUM  
LOCATION



CALM &  
QUIET AREA



4 GUESTS



2 BEDROOMS



A.C.



TV



TAILOR MADE  
SERVICES



FULLY  
FURNISHED



FREE  
WIFI



ISLAND  
LIFESTYLE









## 5 important things to know about Bali island life

### 1. What are the little baskets on the streets?

These are offerings to Hindu gods. An everyday must that you will see many of on the streets. Don't step on it – it's Bad Karma !



### 2. Culinary Delights

Explore must-try dishes such as Nasi Goreng (fried rice), Satay (grilled skewers), Rendang (spicy beef stew), and Gado-Gado (vegetable salad with peanut sauce)!

### 3. Balinese Hospitality

If you have any doubts about the friendliness of the Balinese people: Smile at them and you will see how welcoming they are !



### 4. Surf's up

Surfing is a mandatory course to pass your Bali grade.. just kidding! However, you will see that surfing is a big part of the Bali lifestyle. Get your boards !

### 5. Welcome to 1946!

Yes, the Balinese calendar consists of only 8 months compared to ours!

# 1946







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## The Do's & Don'ts

To travel like a local in Bali, here is a little guide on do's & don'ts

### The Do's

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#### Learn a few Indonesian phrases

It's the best way to immerse yourself in the local culture!

- Terima kasih = Thank you
- Selamat pagi! = Good morning
- Apa kabar? = How are you?
- Baik = I'm fine

#### Show respect

in temples and while driving on the road.  
Tolerance is key to appreciation.

#### Respect the villa staff and people

on the island at all times.

#### Support local businesses

when you have the option. This way, you are supporting the local community and having an authentic Bali experience.

#### When surfing,

respect the ocean and priority rules. This is for your own safety.

#### Enjoy the sunset at the beach,

it's an everyday must :)

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### The Don'ts

**D**on't just try one Balinese specialty, try them all! Nasi Campur, beef rendang and all the sweets - they are amazing!

**U**se a portable ashtray for your cigarettes butts!

**P**lease don't leave any rubbish behind after you.

**P**ossession and usage of drugs is strictly prohibited in Indonesia. Such crime is punishable by imprisonment or death. Any incident related to illegal drugs will result in an immediate expulsion from the villa without compensation or refund.







# General Information

## Loss & Damages



The villa, including its furniture, fittings, facilities and equipment, should remain in the same condition as they were prior to your arrival. Kindly inspect the villa upon check-in and report any damages/missing items to our staff. You could be held liable for damages or losses that occur during your stay.

## Swimming Pool Rules

Enjoy the large swimming pool in the villa. It will be cleaned and serviced 2 times a week. Please use the pool at your own risk. We highly recommend you to supervise your children at all times. Please contact us if you would like to install a pool fence for the safety of your children.

## Emergency

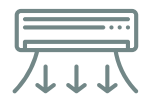


Fire: 113  
Police: 110  
Tourist Police: 0361 224 111  
BIMC Hospital: 0361 76 12 63

OMSA MEDIC BALI  
Phone +62 818 311 355  
For all Bali Area

KASIH IBU GENERAL  
HOSPITAL KEDONGANAN  
No.69A, Jl. Raya Uluwatu,  
kedonganan, Bali 80361  
Phone: (0361) 300 3030

## Air Conditioning



Air Conditioning is available in every bedroom. Please remember to turn off the AC when leaving and ensure that all doors and windows are closed while it's running. Together, we can reduce our negative impact on the environment.

## Smart TV

The villa is equipped with flat screen TV's, with the option to connect your personal Netflix account. If you were to encounter any difficulties, please ask our staff assist you.









## Safety Box



To keep your valuable items safe, we provide a safety box. Please note, that we can't be responsible for stolen or lost belongings in the villa.

## Courtesy Note



Please respect your neighbours. We ask that you keep the noise at a reasonable level, especially when listening to music, or leaving the villa. Everyone in the district is asked to lower the volume after 10pm, as the local authorities do not accept events or parties after this time. Thank you for your cooperation and understanding.

## Heavy Rain



As we are 8 degree south of the equator, heavy tropical rain can happen. Garden can seem flooded pretty fast. But don't stress, it will dry quickly once the rain stops.

## Housekeeping



The cleaning staff comes to the villa from 9 am to 5 pm every day unless you request for more privacy. Bed sheets and towels will be changed every third day. All the linen and towels shall remain in the property at all times.

## Smoking Policy



Smoking is strictly prohibited indoors. Please use the outside areas for smoking. Ashtrays are available.



## Laundry Services



We provide laundry services through a third party. Please ask the staff for assistance. It usually takes up to 24 to 48 hours, and the price will be calculated per piece.

Items	Price	
	Laundry	Pressing
Shirt (short sleeves)	IDR 15,000	IDR 7,500
Shirt (long sleeves)	IDR 20,000	IDR 10,000
T- Shirt	IDR 15,000	IDR 7,500
Polo Shirt	IDR 15,000	IDR 7,500
Trouser	IDR 20,000	IDR 10,000
Under shirt	IDR 10,000	IDR 5,000
Blouse	IDR 15,000	IDR 7,500
Socks	IDR 10,000	IDR 5,000
Dress	IDR 15,000	IDR 7,500
Undergarments (Adult)	IDR 10,000	IDR 12,500
Undergarments (Children)	IDR 5,000	IDR 12,500
Jacket	IDR 20,000	IDR 10,000
Pajamas	IDR 20,000	IDR 10,000
Jeans	IDR 25,000	IDR 12,500
Sweater	IDR 25,000	IDR 12,500
Short	IDR 10,000	IDR 5,000
Brassier	IDR 10,000	IDR 5,000
Panties	IDR 10,000	IDR 5,000
Handkerchief	IDR 10,000	IDR 5,000
Slack	IDR 20,000	IDR 10,000
Skirt	IDR 15,000	IDR 7,500
Sarong	IDR 15,000	IDR 7,500

Important:

We advise against using this service for high-end or expensive clothing. Please note that we are not responsible for any damage, shrinkage, or discoloration







## Internet Service

Complimentary wireless internet access is available at the villa

Login : Kia Ora

Password : KiaOra!Alfred

## Protect Bali

As a small island with limited natural resources, Bali is very fragile. We would like to protect Bali and keep it safe. To achieve this, we need your support and understanding to help protect the environment:

- AC and lights off : please consider turning off the AC and lights when you are not using the space. AC will cool down the room within 15 minutes.
- We provide a water dispenser with drinkable water in the kitchen for you to use, and to help reduce the use of plastic on the island.

Note: The villa is equipped with a special water filtration system to deliver the best quality of water possible. However, we do not recommend drinking water from the tap.

## Services

On request, we can arrange: car, motorbike rental, private chef, baby sitting, massage, spa, laundry and more. Please speak to our staff for details.

## Restaurants & Places

Scan this QR code to explore our **exclusive partner discounts** at the best venues in Bali. Just show up, show your Alfred keychain and enjoy!









## Transportation & Activities



You will find many taxis on the main street. We recommend using “Bluebird” taxi, “Grab” or “Gojek”. All mentioned companies have apps available on Apple & Android app store. Make sure to set the price or use the meter before the ride.

For daily tours, a private driver may be more convenient. Please ask us for details. Gojek also delivers food to your door, check out the App. For the more adventurous ones, we can help you with bike rentals as well.

## Things to do

We are happy to provide you with information about nearby places of interests, and we will help make bookings if needed. Feel free to ask our staff about the local area as we all live nearby. We will be able to give you insights into some of the fascinating aspects of local living in Bali. In the meantime, here are a few suggestions:

**1** Beach Exploring: Don't miss out on popular spots such as Dreamland, Bingin, and Padang Padang. Dive into crystal-clear waters for a refreshing swim or explore hidden caves along the shore. Alternatively, experience the unique beach club vibes at *Savaya* or *Single Fin*.



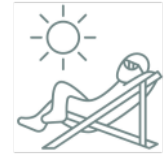
**2** Visit Temples: Explore Uluwatu's temples for spiritual immersion amidst breathtaking architecture. Don't miss out on a visit to more than thousand year old *Uluwatu temple*.



**3** Cultural Performances: Seek out cultural performances through traditional dance shows like the captivating Kecak Dance at Uluwatu Temple. Engage yourself in the rich artistic traditions of Balinese culture.

**4** Eat your way through Uluwatu: Treat your taste buds to mouthwatering delights at restaurant favorites like *Seed Bingin* or *Tabu*. For a unique experience, go for a drive and visit the Sunday brunch at The Apurva Kempinski in Nusa Dua.

**5** Covering 3.8 hectares of tropical parkland in Kuta, Waterbom Bali has 16 water slides to entertain the young and those who are young at heart. It's a great family day out, but go early to beat the crowds.



**6** Play a round at the scenic New Kuta Bali golf Course, or head towards Bukit and visit the Pandawa Golf Course in the south.

**7** Shopping: Discover unique treasures at the local boutiques, art markets and souvenir shops. From handmade crafts to fashionable items, there is something for every taste and preference.

**8** Relax and enjoy the Villa: Take advantage of the luxurious amenities at your stay in the villa. Go for a dip in the pool, curl up with a good movie, or simply enjoy the tranquility and comfort of your private retreat.

## What if it's raining?

Here are a few indoor activities to inspire you:

- Watch a movie at the Kuta Beach Walk "Premiere Cinema".
- Take a Balinese Cooking Class.
- Find harmony amongst the raindrops with a yoga class at Samadhi Yoga.
- Unwind with spa and wellness treatments at Spring Spa or Espace.
- Do indoor sports such as billiard or a game of padel at Jungle Padel.



ENJOY YOUR STAY WITH US







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